

Swindon ASC

Parents/Carers Code of Conduct



Purpose:

This document has been created to establish a set of guidelines and rules which will outline the responsibilities and behaviour of Swimmers, Parents/ Carers and Coaches/Teachers.

General:

1. Treat all members of and persons associated with Swim England (SE) with due dignity and respect.
2. Respect and celebrate difference in our club. Treat everyone equally and never discriminate against another person on any grounds including that of age, gender, race, sexual orientation, faith or ability.
3. The use of inappropriate or abusive language, bullying, harassment, physical violence or any other behaviour which hurts others will not be tolerated and could result in action being taken through the club disciplinary or child welfare policies.
4. Display a high standard of behaviour at all times. Always report any poor behaviour by others to an appropriate Club Member.
5. Recognise and celebrate the good performance and success of fellow Club and team members. Appreciate that everyone has a different level of skill or talent.
6. Respect the privacy of others, especially in the use of changing facilities. In particular, do not use any device to take photographs or footage of others in the changing rooms or cubicles.
7. The rules above apply (but are not limited to) in person, use of social media like Twitter / Facebook / Instagram, text (including messaging apps such as WhatsApp), mobile phone, email etc.
8. Read and follow the Club's Policies and Procedures which support this Code of Conduct (includes but is not limited to):
 - a. Health and Safety
 - b. Safeguarding
 - c. Social Networking
 - d. Use of Photography / Filming
 - e. Anti-Bullying
 - f. Equity

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Parents / Carers:

1. Complete and return the Medical Information Form as requested by the Club and detail any health conditions/concerns relevant to your child on the form. Any changes in the state of your child's health should be reported to the Coach/Teacher prior to coaching sessions.
2. Ensure the Club has up to date contact details for you and any alternative person.
3. Know how to access our club policies, rules and procedures.
4. Know who the Welfare Officer is and how to contact them.
5. Deliver and collect your child punctually to and from coaching sessions / swim meets.
6. Please inform the Coach/Teacher or Competition Secretary if there is an unavoidable problem.
7. If the Club changes your child's lane and changing times, please remember the change is to provide appropriate levels of training and enable your child to progress and should be facilitated and encouraged at all times.
8. Ensure your child is properly and adequately attired for the training session/events including all required equipment, i.e. hats, goggles etc.
9. Inform the Coach/Teacher before a session if your child is to be collected early from a coaching session/meet and if so by whom.
10. Encourage your child to obey rules and teach them that they can only do their best. Ensure they understand their Code of Conduct.
11. Behave responsibly as a spectator at training/meets and treat Swimmers, Coaches, Officials, Committee members and Parents of yours and other clubs with due respect, meeting the Swim England commitment to equality.
12. Ensure you do not use inappropriate language within the Club environment.
13. Show appreciation and support your child and all the team members.
14. Ensure your child's needs are met in terms of nutritional needs and listen to advice given from the Club Coaches.
15. Support the Coaches and Committee appropriately and raise any concerns you have in an appropriate manner to the Welfare Officer.
16. Do not enter poolside unless requested to do so or in an emergency.
17. Attempt to arrange suitable times to speak with Coaches/Teachers only before or after training and teaching sessions.

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18. Help your child enjoy the sport and achieve to the best of their ability.

Swindon ASC will commit to:

1. Inform you at once if your child is ill and ensure their wellbeing until you are able to collect him/her.
2. Ensure good child safeguarding guidelines are followed at all times to keep your child safe.
3. Ensure all activities are properly supervised / taught / coached and consent is obtained for any activity outside of that previously agreed.

The Parent has a right to:

1. Make a complaint to the Club, if they feel the Club or a member is not acting appropriate to Swim England / Swindon ASC rules and regulations. Details of how to do this can be obtained from the Complaints Policy and Procedure.
2. Make a complaint on behalf of their child to the Swim England Office of Judicial Administration.